



International Shipments Terms and Support

Terms and Conditions:

Sales and Customer Service is from the factory in Montrose, CA USA.

All prices and payments are in US dollars.

International orders are non-cancelable/non-refundable (NCNR).

All other Micro/sys standard terms and conditions apply.

Orders less than \$200.00 will not be accepted and a \$50 documentation fee will be added to all orders.

Payment Options:

Credit Card (Visa)

Wire transfer (a \$50.00 processing fee will be added to the invoice to cover bank transaction fees).

Checks drawn for US dollars (shipments held until checks have cleared).

Shipping:

All international orders are shipped "Freight Collect" with taxes and duties to be the sole responsibility of the consignee. All shipments will be insured at consignee's expense, unless other arrangements are made at the time the order is placed.

UPS

Customer must provide a valid UPS account number. Only available to areas where UPS accepts freight collect shipments.

Federal Express

Customer must provide a valid FedEx account number. Only available to areas where FedEx accepts freight collect shipments.

Technical Support:

Technical support is available by calling (818) 244-4600 or via email correspondence at techsupport@embeddedsys.com.

Warranty:

Micro/sys standard warranty applies on all products purchased, however, the customer is fully responsible for shipping (including taxes and duties, if any) to and from factory for both warranty and non-warranty repairs on merchandise.